



Anti-Spam Policy

September 2014

Complete Lube Supply is committed to complying with Canada's Anti-Spam Law (CASL).

Commercial Electronic Messages (CEMs)

All electronic messages including but not limited to; new product announcements, promotions or that encourage participation in a commercial activity will only be sent to you if you are an existing customer that has done business with us in the last twelve months or you have expressly provided consent to us to send you CEM's. Any CEM's you receive from us will be in compliance with the requirements of CASL and will include:

- Sender identification and sender contact information
- An unsubscribe, (opt-out) mechanism
- A descriptive subject line consistent with the purpose for our contacting you.

Unsubscribing

Our CEMs provide you with the ability to unsubscribe or opt out of receiving our CEMs. When you unsubscribe using the links provided in our CEMs, your request will be processed as soon as possible, and no later than 10 business days after you send the request. Please note that even if you unsubscribe, there are certain contexts in which we can still send you messages.

Third Parties

Complete Lube Supply does not knowingly do business with any company that participates in sending spam.

Changes to this Anti-Spam Policy

Complete Lube Supply may amend this policy at any time by publishing a new version of it on this website.

Contact Us

We are committed to ensuring that you do not receive unwanted commercial electronic messages from Complete Lube Supply. Should you have any questions or concerns about Complete Lube Supply's spam management strategies or any electronic messages you receive from us, please contact us at info@completelube.com.

For more information on Canada's Anti-Spam Law (CASL), please go to <http://fightspam.gc.ca/>.