

INSTALLATION NOTICE: CHECK FOR ALL LOOSE COMPONENTS PRIOR TO INSTALLATION

Part #'s: CF1752 & CF1760

Dear Customer,

There are two new Hyundai cartridge filters that come with the drain plug loose in the box (CF1752 & CF1760). Service technicians may not be locating all components prior to installation and in some cases the drain plug may become lodged in the center tube during in-transit shipping.

We implemented a rolling change on these two filters (CF1752 & CF1760) and both are now shipping with the drain plug in a plastic bag as we have re-worked our current inventory at all our DCs. All filters in transit from the factory will be reviewed and any remaining loose drain plugs will be bagged accordingly in the box to make it easier to locate all components including the plug in the future.

We suggest the following:

- Please check current inventory of both these filters (CF1752 & CF1760) and denote on the box: “Check for Drain Plug Before Installation” and
- Alert your teams that there is a loose plug in the box, to prevent any installation issues.

Pictures of current items in each box are on the following page in this communication and can be shared with your technicians.

As a reminder, new inventory shipping from Service Champ will now have the loose plug shown in the image below in a plastic bag going forward or in its own separate plastic bag to ensure all service technicians clearly notice the plug.

If you have any questions, please contact your sales or customer service representative.

Current Loose Plugs Shown below

